



**Liguria Open Voucher** is a new travelling formula by [www.liguriapocket.com](http://www.liguriapocket.com) and allows you to organise your holiday in total freedom and at a convenient price.

Create your itinerary in the most beautiful destinations in Liguria and choose your accommodation. Travel through Liguria with the car rental included in the price!



**Liguria Open Voucher package includes:**

- A **Night-Voucher** per night booked. The night-voucher represents the confirmation that the indicated room/s is/are reserved at accommodation you have chosen. The voucher does not include breakfast.
- A **“Car-Voucher”** to pick up the car in one of the affiliated car rental services and it will be valid for the nights booked.



**How it works:**

Booking online services with [www.liguriapocket.com](http://www.liguriapocket.com) is very easy: Once you decided how many nights you wish to spend in Liguria, you just have to decide your itinerary, showing where you wish to stay night by night.

Once you completed the itinerary and you filled in ALL the blanks about number of persons and contact details, you will see the cost of the whole trip and you will be able to make the payment online or with bank/postal transfer.

The completion of the payment (see *pag. 6*) in the agreed time is the confirmation of the booking, afterwards you will receive via email the Night-Vouchers + the Car-Voucher.

**OPEN VOUCHER GENERALI CONDITIONS:**

The price of the package depends on the accommodation you will book, the type of car you choose to rent and the number of nights of your stay. Hereafter you can find an example of price of the open voucher Liguria with accommodation + car rental category B.

**Price per person and night in Standard double room + car rental\***

|  | Low<br>16/09/2007-31/03/2008 | Medium<br>1/04/2008-31/05/2008 | High<br>1/06/2008-15/09/2008 |
|--|------------------------------|--------------------------------|------------------------------|
| 3 star Hotel accommodation + car rental (cat. B) | 41,50                        | 51,50                          | 56,50                        |
| 4 star Hotel accommodation + car rental (cat. B) | 53,00                        | 63,00                          | 68,00                        |

**Supplements**

Infant (0/1 y.o.): €10,00 per night

Single room use: €15,00 per night

**Fixed cost:** €8,00 per adult

**Rieductions**

3°/4° bed: reduced price on request

**Note:** Minimum stay 2 nights.

\* The price includes accommoation + car rental only B category

**ATTENTION:**

The Liguria Open Voucher includes accommodation and car, is a 2 in 1 package, therefore it cannot be sold separately. If the client wish not to use the car, no discount or changes of service sare foreseen if not expressly stated by [www.liguriapocket.com](http://www.liguriapocket.com).

## Open Voucher package

An Open-Voucher package includes in the price:

- A *Night-Voucher* per night booked;
- Each Night-Voucher is named and numbered and it can be used only by the named person whose name appears on the voucher. A valid document will be asked to be shown.
- Each Night-Voucher is valid in exchange for the accommodation booked for the number of persons and services indicated in the voucher itself.

The Night-Voucher **INCLUDES**:

- overnight accommodation.

The Night-Voucher **DOES NOT INCLUDE**:

- Breakfast;
- Meals, tips, drinks, etc and everything not clearly indicated in the voucher.

A car-Voucher:

Each car voucher is named and numbered it can be used only by the person whose name appears on the voucher. The driving licence will be asked to be shown:

- Minimum age 21 y.o.
- Driving experience: 1 year
- Namely credit card such as Visa, Mastercard, American Express, (electronic credit card and postepay are not accepted as guarantee);

Each Car-Voucher is valid for the payment of the car rental among the chosen company and at the conditions stated in the voucher itself:

- A to B or superior car category;
- Pick up and withdrawal point;
- Pick up and withdrawal dates;
- Unlimited kilometrage;
- Road Tax;
- 20% V.A.T.;
- 12% airport taxes;
- C.D.W. (Accident and car damages — Except insurance allowance);
- T.L.W. (Theft and fire insurance — Except insurance allowance);
- P.A.I. (Personal insurance).

**Car-Voucher DOES NOT INCLUDE:**

- Refuelling (€15,00 to be paid on the spot at the car rental office);
- Dropping off the car at different time: €33,00 (V.A.T. included) for the first hour; €12,00 (V.A.T. included) for the second hour or part and further. Please note: the availability of the different time drop off must be confirmed by the drop off office (the extra charge must be paid at the drop off office);
- Dropping off the car at different offices: same region €36,00, other regions €63,00, isles €120,00 (to be paid at the dropping off office);
- Extra charge for additional drivers (€3,00 to be paid at the office);
- Charges for deliver (€48,00 to be paid at the office);
- Fuel, fines and anything else not included in the voucher;
- Snow chains, car top carrier, ski rack and baby seat (€36,00 each item to be paid on the spot at the car rental office);
- Waiver CDW and/or TLW: in the case of damage by a third party or theft and/or fire, a waiver is applied as below:

| Groups               | Waiver    | Supertheft | Superkasko |
|----------------------|-----------|------------|------------|
| <b>A / B / C</b>     | €840,00   | €8,40      | €8,40      |
| <b>D / E / F / M</b> | €1.200,00 | €9,60      | €9,60      |
| <b>J / L / X / Z</b> | €3.000,00 | €18,00     | €18,00     |

**COMPLAINTS:**

In the case of any problem or complaint, it is imperative that the client informs **Liguriapocket** at the earliest opportunity in order that **Liguriapocket** has the chance to rectify the situation as quickly and efficiently as possible. Any complaint, which cannot be resolved locally, must be notified in writing to **Liguriapocket** within **2 (TWO)** days from the end of the service provided. They have to be submitted to Liguriapocket via email ([info@larivieradeisogni.com](mailto:info@larivieradeisogni.com)) or via fax (0039 0185 397162). If a client fails to follow this procedure this may hinder the ability of **Liguriapocket** to rectify the complaint and reduce or extinguish any claim the client may have.

### The rented car:

The Car for rent must be picked up at the Car Rental office indicated in the voucher.  
The car category depends on the number of participants over 12 years old as indicated in the following chart:

The voucher does not include in the price what is not stated in the “price includes” list.

It is possible to rent a superior category car if agreed with the car rental company and beyond payment of an extra charge.

| N°adult persons | Category | Type of car                           |
|-----------------|----------|---------------------------------------|
| 2               | A        | Mercedes smart                        |
| 5               | B        | Opel Corsa                            |
| 5               | C        | Nissan Micra                          |
| 5               | D        | Nissan Note                           |
| 5               | E        | Renaul Megane Grand Tour              |
| 5               | F        | Peugeot 307 SW<br>Citroen Xara 2.0 SW |
| 5               | M        | Citroen Jumpy 2.0 JTD 9 PAX           |
| 5               | Z        | Alfa 166                              |
| 5               | Z        | Alfa 166                              |
| 5               | J        | Nissan Xtrail                         |
| 6-7             | X        | Mitsubishi Grandis                    |

**IMPORTANT:** Passengers must have a valid credit card as a guarantee for the car rental.

### **Validity of the tariffs:**

The Liguria Open-Voucher package with its tariffs and conditions is valid for holidays before the period written on the website.

### **Payment:**

The payment of the whole package is the confirmation of the booking and for this reason it should be done upon booking.

The payment can be done via:

- Credit card on line.  
Accepted credit cards: Visa, Master Card, Maestro.
- Bank transfer\*  
Heading: LA RIVIERA DEI SOGNI TRAVELS  
Bank details:  
Bank: UNICREDIT Agenzia di Sestri Levante  
IBAN: IT 59 V 02008 32230 000040139085  
Swift / BIC: UNCRITB1SEL

Object: name of the holder of the whole booking and the booking code.

- Postal order\*  
Heading:  
LA RIVIERA DEI SOGNI TRAVELS  
Via Brigate Partigiane 22  
16033 Cavi di Lavagna, GENOVA

Object: name of the holder of the whole booking and the booking code.

**IMPORTANT:** to confirm your booking, please send a copy of the postal order or bank transfer via FAX (+39)0185397162 or e-mail: [info@larivieradeisogni.com](mailto:info@larivieradeisogni.com)

\* All postal and bank expenses are meant to be paid by the client.



### **Accommodation booking:**

The accommodation booking can be done only on [www.liguriapocket.com](http://www.liguriapocket.com) via:

• On-line: with the automatic online booking system on the dedicated sections on [www.liguriapocket.com](http://www.liguriapocket.com), or on the partner websites.

• Telephone: contacting the Call center at the number +39 01851871069.

The accommodation and car rental companies are authorised to accept only the vouchers bought with Liguria Pocket.com.

The accommodation and car rental booking is subject to the availability of accommodation and the car rental companies.

The travel documents (night vouchers + car voucher) will be submitted to the client via email upon confirmation but not later than 1 day before departure.

### **Cancellations and changes:**

#### **1) Changing the Itinerary:**

Changes to an already confirmed itinerary can be agreed by calling [www.liguriapocket.com](http://www.liguriapocket.com) at the cost of € 25,00 per person per night as extra fee.

*Please note:*

Changing from a 4 star hotel to a 3 star hotel does not entitle to any reimbursement.

Changing from a 3 star hotel to a 4 star hotel requires the payment of € 10,00 per person per night as upgrade fee plus the cost of € 25,00 per person per night as extra fee and have to be paid directly to [www.liguriapocket.com](http://www.liguriapocket.com).

Changes are subject to rooms and car availability at the time of the request. NB: Changes and relative payment shall be set before the starting date and cannot be paid on the spot.

#### **2) Changing Dates.**

Changes to the traveling dates can be agreed with [www.liguriapocket.com](http://www.liguriapocket.com) at the cost of € 30,00 (per person per changed-day) as a penalty.

Changes are subject to rooms and car availability at the time of the request. NB: Changes and relative payment shall be set before the departure date and cannot be paid on the spot.

#### **3) Cancellation policy**

In the case of cancellation of a confirmed itinerary following penalties are applied:

- 30 days before the starting date: 30% of the total cost + booking fee (€ 8,00 per adult)
- Between 29 and 15 days notice: 50% of the total cost + booking fee (€ 8,00 per adult)
- Less than 15 days notice or no-show: 100% of the cost of the S.O.V.

#### **Acceptance of the general conditions**

Confirming the booking is considered as full acceptance of the present Terms and Conditions.



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**Company:**

LIGURIA POCKET OPEN VOCUHER is a product by Liguriapocket, that is a product by LA RIVIERA DEI SOGNI TRAVELS of SOCIETA' PARMENSE GESTIONI ALBERGHIERE SAS  
Head quarter: via Martiri della Liberazione 67/A – 16043 Chiavari (GE) - P.IVA  
01220570996 – CODICE FISCALE 02041020344  
Operative office: via Brigate Partigiane 22 – 16030 Cavi di Lavagna (GE)  
PROVINCIAL AUTHORIZATION: N°1619  
CIVIL RESPONSIBILITY INSURANCE: MONDIAL ASSISTANCE ITALIA SPA N°160514

email: [info@larivieradeisogni.com](mailto:info@larivieradeisogni.com)

website: <http://www.liguriapocket.com>

